# STATE OF ARIZONA

DEPARTMENT OF INSURANCE

SEP 3 1993

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In the Matter of

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EMPIRE BLUE CROSS AND BLUE SHIELD; WINSTON-HILL ASSURANCE COMPANY, LTD.; GLOBAL CAPITAL

ASSURANCE COMPANY, LTD.; COMMERCIAL ACCEPTANCE INSURANCE COMPANY; OLD AMERICAN INSURANCE COMPANY, LTD.; PROVIDENT CAPITAL

INDEMNITY, LTD.; UNIVERSAL GENERALE INSURANCE COMPANY,

LTD.; FIRST ASSURANCE AND CASUALTY COMPANY, LTD.; DIVERSIFIED

HEALTH CONCEPTS; WARREN SCHULTE; ROBERT SCHNEIDER; BENEFIT

ADMINISTRATORS OF FORT MITCHELL,

KENTUCKY; COMMAND CAPITAL OF COLORADO, INC.; M & M MANAGEMENT,

CORPORATION; BENEFIT DATA ADMINISTRATORS OF NOVATO,

CALIFORNIA; C.R.E.A.T.E.; WESTERN

BUSINESSMEN'S ASSOCIATION: WORLDWIDE BUSINESSMANS

ASSOCIATION; NATIONAL LABOR

RELATIONS CONSULTANTS CORP., dba N.L.R.C.C.; AMERICAN BENEFIT

BUSINESS TRUST, dba AMERICAN BUSINESS TRUST; FARMERS HEALTH

TRUST; ARTHUR ALVIN HANEY, a.k.a.

AL HANEY, a.k.a. A. A. HANEY; JAMES G. RICKARD, a.k.a. GARY

RICKARD; MICHAEL A. ANASTASIO; ALICE LOUETTA MUSTIC dba ALICE

LONG; PAUL DONG; ROGER FORTIER; A.A. HANEY AND ASSOCIATES, INC.;

SELECTIVE SALES, INC.; NATIONAL INSURANCE MANAGEMENT, INC.;

NATIONAL ADMINISTRATIVE CORPORATION, INC.; NATIONAL

INSURANCE WAREHOUSE; GUNHILD ALLEN; KATHY MOGEL; JUDITH

ST. GAUDENS.

Respondents.

DEPARTMENT OF INSURANCE

Docket No. 8187

ORDER OF CEASE AND DESIST

The Arizona Department of Insurance ("Department") has received evidence that the Respondents, and/or each of them, have transacted the business of insurance in the State of Arizona. Accordingly, the Director of Insurance ("Director") makes the following Findings of Fact and Conclusions of Law and enters the following Order pursuant to A.R.S. § 20-401.02.

# FINDINGS OF FACT

- 1. The Director is charged with the enforcement of Title 20, Arizona Revised Statutes, relating to insurance.
- 2. Respondent Empire Blue Cross and Blue Shield ("Empire") is a foreign company organized and existing under the laws of the State of New York, with its principal place of business located at 622 Third Avenue, New York, New York 10017.
- 3. Empire does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 4. From approximately March 1, 1990, through approximately June 30, 1990, Empire issued group health insurance coverage to Respondent C.R.E.A.T.E. (an Arizona-domiciled not-for-profit corporation); and/or Respondent Western Businessmen's Association ("WBA"), a California association with its principal place of business in the State of Arizona; and/or Respondent National Labor Relations Consultants Corp ("N.L.R.C.C."), a marketing entity which purported to provide health insurance coverage to Arizona residents, and/or Respondent Worldwide Businessmans Association ("Worldwide"), a marketing entity which purported to provide health insurance coverage to Arizona residents; and/or Respondent American

Benefit Business Trust, also doing business as American Benefit Trust ("American Business Trust"), a marketing entity which purported to provide health insurance coverage to Arizona residents.

- 5. Respondent Winston-Hill Assurance Company ("Winston-Hill") is not authorized to transact insurance in any state in the United States and purports to be an alien company organized and existing under the laws of the Bahamas, with its principal place of business at 1470 South Dairy Amsford, Suite 111, Houston, Texas 77077.
- 6. Winston-Hill does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 7. From approximately November 1, 1990, through approximately May 31, 1991, Winston-Hill issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or Worldwide and/or American Business Trust.
- 8. Respondent Global Capital Assurance Company, Ltd., ("Global Capital") is not authorized to transact insurance in any state in the United States and purports to be an alien company organized and existing under the laws of Turks and Caicos, with its principal place of business at 3 Riverway, Suite 1460, Houston, Texas 77056.
- 9. Global Capital does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.

- 10. From approximately June 1, 1991, through approximately June 30, 1991, Global Capital issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or Worldwide and/or American Business Trust.
- 11. Respondent Commercial Acceptance Insurance Company ("Commercial Acceptance") is not authorized to transact insurance in any state in the United States and purports to be an alien company organized and existing under the laws of Barbados.
- 12. Commercial Acceptance does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 13. From approximately July 1, 1991, through approximately November 30, 1991, Commercial Acceptance issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or Worldwide and/or American Business Trust.
- 14. Respondent Old American Insurance Company, Ltd. ("Old American") is not authorized to transact insurance in any state in the United States and purports to be an alien company organized and existing under the laws of the Turks and Caicos.
- 15. Old American does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 16. From approximately December 1, 1991, through January 31, 1992, Old American issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or

N.L.R.C.C. and/or Farmers Health Trust and/or Worldwide and/or American Business Trust.

- 17. Respondent Provident Capital Indemnity, Ltd.

  ("Provident Capital") is not authorized to transact insurance in any state in the United States and purports to be an alien company organized and existing under the laws of the Commonwealth of Dominica, West Indies.
- 18. Provident Capital does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 19. From approximately August 1, 1992, through October, 1992, Provident Capital issued group health insurance coverage to and/or through Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.
- 20. Respondent Universal Generale Insurance Company, Ltd. ("Universal Generale") is not authorized to transact insurance in any state in the United States and purports to be an alien company.
- 21. Universal Generale does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 22. From approximately November, 1992, through December, 1992, Universal Generale issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.

- 23. Respondent First Assurance and Casualty Company,
  Ltd. ("First Assurance") is not authorized to transact insurance
  in any state in the United States and purports to be an alien
  company organized and existing under the laws of the Turks and
  Caicos.
- 24. First Assurance does not and/or did not at any material time hold a certificate of authority to transact the business of insurance in the State of Arizona.
- 25. From approximately January, 1993, through the present, First Assurance issued group health insurance coverage to Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.
- 26. From approximately March 1, 1990, through approximately June 1, 1991, Respondent Diversified Health Concepts (DHC), acting on behalf of unauthorized carriers, namely Respondents Empire and/or Winston-Hill, did solicit and/or induce health insurance coverage for, enter into preliminary negotiations with, effectuate a contract for insurance for, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract with Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust. At all times material to this matter Respondent DHC was controlled by Respondents, Warren Schulte and/or Robert Schneider.
- 27. From approximately August 1, 1990, through approximately June 1, 1991, Respondent Benefit Administrators of Fort Mitchell, Kentucky, an unlicensed entity acting on behalf

of an unauthorized carrier, namely Respondent Winston-Hill, did solicit and/or induce health insurance coverage for, enter into preliminary negotiations with, effectuate a contract for insurance for, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract with Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.

- 28. From approximately June 1, 1991, through approximately July 31, 1991, Respondent Command Capital, Inc., an unlicensed entity acting on behalf of an unauthorized carrier, namely Respondent Global Capital, did solicit and/or induce health insurance coverage for, enter into preliminary negotiations with, effectuate a contract for insurance for, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract with Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.
- 29. From approximately August, 1991, through approximately November, 1991, Respondent M & M Management Corporation, an unlicensed entity acting on behalf of an unauthorized carrier, namely Respondent Commercial Acceptance, did solicit and/or induce health insurance coverage for, enter into preliminary negotiations with, effectuate a contract for insurance for, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract with Respondents C.R.E.A.T.E. and/or WBA

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and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.

- 30. From approximately July 1, 1991, through approximately July, 1993, Respondent Benefit Data Administrators of Novato, California, registered as a Third Party Administrator with the State of Arizona, registration number 2205, acting on behalf of an unauthorized carrier, namely Respondents Global Capital, Provident Capital and/or Universal Generale, did solicit and/or induce health insurance coverage for, enter into preliminary negotiations with, effectuate a contract for insurance for, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract with Respondents C.R.E.A.T.E. and/or WBA and/or N.L.R.C.C. and/or Farmers Health Trust and/or American Business Trust.
- 31. From approximately March 1, 1990, through approximately June 30, 1991, Respondent C.R.E.A.T.E., an unlicensed not for profit corporation formed under the laws of the State of Arizona acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill, Global Capital, Commercial Acceptance, Provident Capital, Universal Generale, and/or First Assurance did solicit and/or induce health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various residents of Arizona and/or other states.

32. From approximately March 1, 1990, through the present, Respondent WBA, an unlicensed entity with its principal place of business in Phoenix, Arizona acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill, Global Capital, Commercial Acceptance, Provident Capital, Universal Generale, and/or First Assurance did solicit and/or induce health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various residents of Arizona and/or other states.

33. From approximately March 1, 1990, through the present, Respondent N.L.R.C.C., an unlicensed entity formed under the laws of the State of Arizona and acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill, Global Capital, Commercial Acceptance, Provident Capital, Universal Generale, and/or First Assurance did solicit and/or induce health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various residents of Arizona and/or other states.

34. From approximately October, 1988, through May, 1991, when it merged with Respondent N.L.R.C.C., Respondent Farmers Health Trust, d.b.a. Farmers Health Insurance Trust ("Farmers Health"), an unlicensed entity with its principal place of business in Phoenix, Arizona acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill,

Global Capital, Commercial Acceptance, Provident Capital,
Universal Generale, and/or First Assurance did solicit and/or
induce health insurance coverage, enter into preliminary
negotiations, effectuate a contract for insurance, and/or
transact matters subsequent to the effectuation of the insurance
contract and/or arising out of the insurance contract for and/or
with various residents of Arizona and/or other states.

- 35. From approximately August, 1990, through November, 1990, Respondent American Business Benefit Trust, also doing business as American Business Trust, an unlicensed entity acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill, Global Capital, Commercial Acceptance, Provident Capital, Universal Generale, and/or First Assurance did solicit and/or induce health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various residents of Arizona and/or other states.
- 36. From and after March, 1991, Respondent Worldwide Businessmans Association, an unlicensed entity acting on behalf of unauthorized carriers, namely Respondents Empire, Winston-Hill, and/or Global Capital did solicit and/or induce health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various residents of Arizona and/or other states.

37. Respondents C.R.E.A.T.E., WBA, N.L.R.C.C., Farmers Health, American Business Benefit Trust, and/or each of them, did solicit, induce and/or effectuate health insurance coverage, enter into preliminary negotiations, effectuate a contract for insurance, and/or transact matters subsequent to the effectuation of the insurance contract and/or arising out of the insurance contract for and/or with various individuals including but not limited to the following Arizona residents: Norma Barber of Tempe; Marion F. Bool of Tucson; Jeffrey Cantor of Scottsdale; United Food Bank of Mesa; Bob Gamelgaard of Phoenix; John Johnson of Phoenix; Dennis (Siu) Lee of Tucson; Louise McLellan of Mesa; Naquin Farms of Yuma; Tom Ocano of Phoenix; Doyle Purvis of Scottsdale; Deanna Rigo of Phoenix; Robert Sullivan of Scottsdale; Southwest Perfusion of Phoenix.

38. The solicitation, inducement and/or effectuation of the insurance contracts described above includes the procurement, preliminary negotiation, the taking or receiving of applications, the collection of premium, the payment of commissions, membership fees, dues or other consideration, the active marketing of the insurance to prospective policyholders, the quotation of premium rates, the providing application forms, and/or the payment of insurance claims.

39. Arthur Alvin Haney, a.k.a. Al Haney, a.k.a. A.A. Haney, ("Haney") is presently, and/or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 48303. Respondent Haney is a principal of Respondents W.B.A., N.L.R.C.C., C.R.E.A.T.E., Worldwide.

40. On and after March 1, 1990, Respondent Haney participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

41. James G. Rickard, a.k.a. Gary Rickard, ("Rickard") is presently, and/or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 642834. Respondent Rickard is and/or was at all material times a principal of Respondents W.B.A., N.L.R.C.C., C.R.E.A.T.E., and/or Worldwide.

42. On and after March 1, 1990, Respondent Rickard participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

43. Michael A. Anastasio, ("Anastasio" or "Agent") is presently, and/or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 2650. Respondent Anastasio is and/or was at all material times a principal of Respondents W.B.A., N.L.R.C.C., C.R.E.A.T.E., and/or Worldwide.

44. On and after March 1, 1990, Respondent Anastasio participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

45. Alice Louetta Mustic dba Alice Long, ("Long") is presently, and/or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 662470.

- 46. On and after March 5, 1991, Respondent Long participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 47. Robert Schneider, ("Schneider") is presently, and/or was at all times material to this matter, licensed as an insurance agent or broker by the State of Arizona, license number 103161.
- 48. On and after April 5, 1990, Respondent Schneider participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 49. Warren Schulte, ("Schulte") was at all material times prior to February 28, 1993 licensed as an insurance agent or broker by the State of Arizona, license number 103161. Schulte's license expired February 28, 1993.
- 50. On and after April 5, 1990, Respondent Schulte participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

- 51. Roger Fortier, ("Fortier") is presently, and/or was at all times material to this matter, licensed as a nonresident insurance agent or broker by the State of Arizona, license number 11619.
- 52. On and after December 21, 1990, Respondent Fortier participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 53. Paul Dong, ("Dong") is presently, and/or was at all times material to this matter, licensed as a nonresident insurance agent or broker by the State of Arizona, license number 281927.
- 54. On and after January 17, 1992, Respondent Dong participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 55. A.A. Haney and Associates, Inc., ("A.A.H.") is presently, and/or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 137718, controlled by Respondents Haney, Anastasio, and/or Rickard.
- 56. On and after March 1, 1990, Respondent A.A.H. participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

57. Selective Sales, Inc., ("Selective") is presently, and/or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 142492, controlled by Respondents Haney and/or Anastasio.

58. On and after March 1, 1990, Respondent Selective participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

- 59. National Insurance Management, Inc., ("NIM") is presently, and/or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 294063, controlled by Respondents Haney and/or Anastasio.
- 60. On and after March 1, 1990, Respondent NIM participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 61. National Administrative Corporation, Inc., ("NAC") is presently, and/or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 349159, controlled by Respondents Haney and/or Anastasio.
- 62. On and after March 1, 1990, Respondent NAC participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.

- 63. National Insurance Warehouse, ("Warehouse") is presently, and/or was at all times material to this matter, licensed as an insurance agency by the State of Arizona, license number 413233, controlled by Respondents Haney and/or Anastasio.
- 64. On and after March 1, 1990, Respondent Warehouse participated directly and/or through agents, partners, and/or associations, in the solicitation, inducement and/or effectuation of insurance contracts underwritten by carriers not authorized to transact health insurance in Arizona.
- 65. Respondents Haney, Rickard, Anastasio, Long,
  Schneider, Schulte, Fortier, Dong, A.A.H., Selective, NIM, NAC,
  Warehouse, Worldwide, and/or each of them, did solicit, induce
  and/or effectuate health insurance coverage, enter into
  preliminary negotiations, effectuate a contract for insurance,
  and/or transact matters subsequent to the effectuation of the
  insurance contract and/or arising out of the insurance contract
  for and/or with individuals including but not limited to the
  following Arizona residents: Norma Barber of Tempe; Marion F.
  Bool of Tucson; Jeffrey Cantor of Scottsdale; United Food Bank
  of Mesa; Bob Gamelgaard of Phoenix; John Johnson of Phoenix;
  Dennis (Siu) Lee of Tucson; Louise McLellan of Mesa; Naquin
  Farms of Yuma; Tom Ocano of Phoenix; Doyle Purvis of Scottsdale;
  Deanna Rigo of Phoenix; Robert Sullivan of Scottsdale; Southwest
  Perfusion of Phoenix.
- of the insurance contracts described above includes the procurement, preliminary negotiation, the taking or receiving of applications, the collection of premium, and/or payment of

 commissions, membership fees, dues or other consideration, active marketing of the insurance to prospective policyholders, the quotation of premium rates, providing application forms, and/or remitting the premiums to companies not authorized to transact insurance in the State of Arizona.

- 67. Respondent Gunhild Allen ("Allen") does not and did not at any material time hold an insurance license in Arizona.
- 68. Allen served as an officer of Respondents WBA and C.R.E.A.T.E. and aided Respondents Haney, Rickard, and/or Anastasio in the solicitation, inducement, and/or effectuation of insurance contracts underwritten by companies not authorized to transact health insurance in Arizona.
- 69. Respondent Judith St. Gaudens ("St. Gaudens") does not and did not at any material time hold an insurance license in Arizona.
- 70. St. Gaudens acted as signatory on the company bank account of Respondent N.L.R.C.C. and aided Respondents Haney, Rickard, and/or Anastasio in the solicitation, inducement, and/or effectuation of insurance contracts underwritten by insurance carriers not authorized to transact health insurance in Arizona.
- 71. Respondent Kathy Mogel ("Mogel") does not and did not at any material time hold an insurance license in Arizona.
- 72. Mogel acted as signatory on various business bank accounts of Respondents C.R.E.A.T.E., WBA, and/or N.L.R.C.C. and aided Respondents Haney, Rickard, and/or Anastasio in the solicitation, inducement and/or effectuation of insurance

contracts underwritten by companies not authorized to transact health insurance in Arizona.

73. The solicitation, inducement and/or effectuation of the insurance contracts described above includes the procurement, preliminary negotiation, the taking or receiving of applications, the collection of premium, and/or payment of commissions, membership fees, dues or other consideration, active marketing of the insurance to prospective policyholders, the quotation of premium rates, providing application forms, and/or remitting the premiums to companies not authorized to transact insurance in the State of Arizona.

### CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. The conduct of Respondents, and/or each of them, as described in the Findings of Fact above constitutes the transaction of insurance within the meaning of A.R.S. § 20-106.
- 3. The conduct of Respondents, and/or each of them, as described above constitutes the unauthorized transaction of insurance within the meaning of A.R.S. §§ 20-106, 20-107 and 20-401.01.
- 4. The transaction of insurance by Respondents, or each of them, does not impair the validity of any act or contract of the Respondents.
- 5. Respondents, and each of them, are prohibited from maintaining any action in any court of this State to enforce any right, claim, or demand arising out of the transaction of the business of insurance until and unless Respondents, or each of

them, obtain a certificate of authority as set forth in A.R.S. § 20-402.

6. If Respondents, or each of them, fail to pay any claim or loss within the provisions of the insurance contract issued by them, or by each of them, any person who acted directly or indirectly as an agent for or otherwise represented or aided Respondents, or each of them, in a solicitation, negotiation, procurement or effectuation of the insurance contract or renewal of the contract is liable to the insured for the full amount of the claim or loss in the manner provided by the provisions of the insurance contract as set forth in A.R.S. § 20-402(B).

### ORDER

#### IT IS HEREBY ORDERED:

- 1. That Respondents, and each of them, shall immediately cease and desist from the transaction of the business of insurance in the State of Arizona.
- 2. That Respondents, and each of them, shall immediately cease and desist from soliciting any insurance application, making or proposing to make any insurance contract, taking or receiving any application for insurance, taking or collecting any premium, commission, or any other consideration for any insurance contract, issuing or delivering contracts of insurance to residents of this State, or otherwise transacting insurance business from offices or by personnel or facilities located in the State of Arizona.
- 3. Respondents, and each of them, shall pay all valid claims arising out of acts covered by any and all insurance

insurance contracts issued by them, or each of them, to Arizona residents for so long as such claims may legally be brought by or against any insured.

- 4. Respondents, and each of them, shall, within thirty (30) days of the date of this Order, remit to the Department of Insurance of the State of Arizona any and all premium taxes applicable to the unauthorized insurance transacted in the State of Arizona and shall provide at the time of such submission an accounting acceptable to the Director of Insurance of the State of Arizona.
- 5. Respondents, and each of them, shall, within thirty (30) days of the date of this Order, remit to the Department of Insurance of the State of Arizona the costs of examination associated this proceeding in the following manner:
- 6. This Order shall become effective immediately and shall remain in full force and effect until otherwise stayed, modified, vacated or set aside.

# NOTICE OF OPPORTUNITY FOR HEARING

Pursuant to Titles 20 and 41 of the Arizona Revised Statutes, Respondents, and each of them, are hereby notified that each of them may request a hearing pursuant to A.R.S. § 20-161 to contest the order to cease and desist. Such a request must be in writing and received at the following address within thirty (30) days from the date hereof:

Arizona Department of Insurance
Hearing Division
2910 North 44th Street
2nd Floor
Phoenix, Arizona 85018

Upon receipt of a timely written request for hearing, the Director will issue a notice setting the time and place of the bearing.

DATED AND EFFECTIVE this 3rd day of September, 1993.

SUSAN CALLINGER Director of Insurance

1 COPY of the foregoing mailed/delivered this 3vol day of September, 1993, to: 2 Mark Sendrow, Esq. 3 Assistant Attorney General Consumer Protection and Antitrust Section 4 1275 W. Washington Phoenix, Arizona 85007 5 Attorney for the Department of Insurance 6 Charles Cohen, Acting Deputy Director Sandra Lewis, Executive Assistant 7 Gary A. Torticill, Assistant Director Jay Rubin, Assistant Director 8 Department of Insurance 2910 North 44th Street, 2nd Floor 9 Phoenix, Arizona 85018 10 Empire Blue Cross and Blue Shield 622 Third Avenue 11 New York, New York 10017 12 Winston-Hill Assurance Company 1111 Katy Freeway, Suite 800 13 Houston, Texas 77079 14 Global Capital Assurance Company, Ltd. 3 Riverway, Suite 1460 15 Houston, Texas 77056 16 Commercial Acceptance Insurance Company c/o Arizona Secretary of State 17 Universal Generale Insurance Co., Ltd. 18 c/o Arizona Secretary of State Old American Insurance Co., Ltd. 19 Sabre House P.O. Box 171 20 Grand Turks, Turks & Caicos Islands 21 British West Indies 22 Old American Insurance Co., Ltd. c/o Peter N. Osborn, Esq. 23 3530 Wilshire Blvd., Suite 1500 Los Angeles, CA 90010-2343 24 Provident Capital Indemnity, Ltd. 25 600 East Atlantic Avenue Delray Beach, Fl 33483 26 First Assurance and Casualty Company, Ltd. Arawak Bldg. - Front Street Grand Turk 27 Turks & Caicos, British West Indies

1 Diversified Health Concepts 9700 North 91st Street 2 Scottsdale, Arizona 85258 3 Benefit Administrators P. O. Box 17748 4 Fort Mitchell, Kentucky 41017 5 Command Capital, Inc. 1444 Wazee, Suite 210 6 Denver, Colorado 80202 7 M & M Management Inc, 1627 Main Street, Suite 700 8 Kansas City, MO 64108 9 Benefit Data Administrators 8 Digital Drive, Suite 200 10 Novato, CA 94949 11 C.R.E.A.T.E. P. O. Box 35699 12 Phoenix, Arizona 85069-5699 13 C.R.E.A.T.E. 2604 North 24th Street 14 Phoenix, Arizona 85008 15 Western Businessmen's Association P. O. Box 930 16 Phoenix, Arizona 85001 17 National Labor Relations Consultants Corp. / Farmers Health Trust P.O. Box 35699 18 Phoenix, AZ 85069-5699 19 National Labor Relations Consultants 20 2604 North 24th Street 21 Phoenix, Arizona 85008 22 Farmers Health Trust P.O. Box 343 Gilbertsville, N.Y. 13776 23 American Business Benefit Trust 24 2010 Crow Canyon Place #260 San Ramon, CA 94583 25 Warren Schulte 26 12625 North 85th Street Scottsdale, AZ 85260 27

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